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Press release

## FRENCH BEE, FIRST FRENCH AIRLINE TO IMPLEMENT NEW MEASURES IN HEALTH SUPPORT FOR ITS PASSENGERS

**Paris, February 19, 2021** - French bee, airline of the Dubreuil Group, has been a pioneer since the beginning of the health crisis in setting up services to ensure travel safely to its passengers. Today, French bee is deploying an innovation, the digital certificate health, via the ICC AOK pass application.

## An innovation serving the mobility of its passengers

This brand new application allows travelers to certify and store their results from Covid-19 tests without compromising the confidentiality of their personal health data.

This service will be set up from Paris-Orly airport to the French oversea departments and territories from the beginning of March 2021. With this mobile application, passengers will no longer have to present the paper result of their PCR test, they will receive their PCR test result directly via the AOK pass application (accessible via their mobile) in a secure manner, and will thus be able to present only the QR Code at the airport. This service simplifies and streamlines the customer's journey to airports. This technology also makes possible to certify the validity tests and their compliance with government regulations.

**Muriel Assouline, Managing Director of French bee**: "It is our duty to offer our customers the best services to accompany them on their travels and to simplify the restrictions inherent with the health situation. With the implementation of this AOKPass application, we are committed to anticipate the expectations of passengers to enable them to travel in complete safety and as quietly as possible. The protection of overseas territories is also a priority for us. "







## A pioneer airline to support the health security of travelers

Since the beginning of the crisis, French bee has deployed, various innovative services to ensure the most serene travel possible in compliance with the strictest health rules:

- A partnership with BIOGROUP was set up in July 2020 in order to simplify the procedures for passengers, allowing them to contact the call center or to find online a list of laboratories closest to their home, in Ile de France or in regions. This partnership makes possible to ensure a negative test is obtained within 3 days before departure.
- Still in partnership with BIOGROUP laboratories, passengers can also perform their RT-PCR test for Covid-19, at the Paris Orly laboratory. This direct service is free (upon presentation of flight reservation or boarding pass) and open 7 days a week from 9 a.m. to 8 p.m.
- In September, French bee announced the creation of free COVID assistance for all the destinations served. On this occasion, the company has teamed up with Assurever, the insurer for tourism professionals, to guarantee free assistance and an even smoother trip.
- In addition, given to the health situation, French bee reminds that since September 1, 2020, all tickets can be changed without penalty with a possible fare adjustment to be expected if the initial fare is no longer available.

